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IMPORTANT TO KNOW

The purpose of this document is to provide information regarding the DocuPhase Platform upgrade to DocuPhase version 6.1. With the current upgrade, there are some items that are important for users to know:



IMPORTANT!

- ❖ ***Vendors and Clients are responsible for reading all Release Notes published or posted with an upgrade.***
- ❖ ***Please be sure to read all published or posted Release Notes from your current version through the new version being applied: including any Release Notes for versions you may have skipped over (for example: if you are upgrading from 5.1 to 6.1, it is important to read the Release Notes for version 6.0).***
- ❖ ***Code updates provided in this release are minor and should have minimal impact to the user. However, please note that users will be unable to access their system during the upgrade process.***

QUESTIONS?

If you have specific questions or need more information about the information included in this document, please contact DocuPhase at any of the following:

Email: helpdesk@docuphase.com

Phone: (727) 441-8228

Website: <https://www.docuphase.com/contact-us>



BEST PRACTICE

When sending an email please use the following format:

- ***In the Subject line:*** "Request for information about 6.1 Upgrade"
- ***In the Body of the email:***
 - + *Give a brief description of the information you are looking to obtain.*
 - + *Provide the best contact name, phone number, and email address.*

TECH/TPOC SPECIFIC NOTES OR ISSUES

None for this release.

ITEMS INCLUDED IN THIS RELEASE

DocuPhase Web

REFERENCE NUMBER	AREA/COMPONENT/ELEMENT	ISSUE/REQUEST/REQUIREMENT	STATUS/NOTE
26333	DocuPhase Search	User was unable to select date (today's date and later) from Date index on Search page.	Resolved

HTML5 Viewer

REFERENCE NUMBER	AREA/COMPONENT/ELEMENT	ISSUE/REQUEST/REQUIREMENT	STATUS/NOTE
26041	Email	Permissions issue causing an error when logging in for the first time, or when logging in after password was previously saved.	Resolved
26342	Annotations	Rubber stamp drawn on document in Legacy Viewer was not visible in HTML5 Viewer.	

DocuPhase, FullText, REST Services

REFERENCE NUMBER	AREA/COMPONENT/ELEMENT	ISSUE/REQUEST/REQUIREMENT	STATUS/NOTE
20750	Full Text	Certain documents were remaining in the queue regardless of the time allowed for processing.	<ul style="list-style-type: none"> Full Text documents are now processed successfully. System provides correct/expected behavior: in the event a document fails 3 times to FT process, for any reason, it is removed from the queue so other documents can be processed.
25248	Upload Manager	Documents failed to upload: requiring deletion, then re-add to ScanDox, and indexing for submission.	Resolved


Advanced Work Queue / Workflow

REFERENCE NUMBER	AREA/COMPONENT/ELEMENT	ISSUE/REQUEST/REQUIREMENT	STATUS/NOTE
18974	Work Queue Email	Users were getting an error when attempting to process a Work Item email for a second time (after first time being successful).	Resolved
25409	Advanced Work Queue/ Advanced Search	Two or more users having the same full name (e.g., Robert Smith) were being automatically logged out after being logging in and simultaneously attempting to use Advanced Work Queue Search.	

Progression

REFERENCE NUMBER	AREA/COMPONENT/ELEMENT	ISSUE/REQUEST/REQUIREMENT	STATUS/NOTE
24361	Assignment Task	Document status changes were not being applied to the document record.	Resolved

ScanDox

REFERENCE NUMBER	AREA/COMPONENT/ELEMENT	ISSUE/REQUEST/REQUIREMENT	STATUS/NOTE
24361	Cached Token	ScanDox was failing to start (and remaining in a continual loop) when the Cached Token expired.	Resolved: Meaningful prompt to restart ScanDox now appears when Cached Token expires.
25328	Re-submission to DocuPhase	Documents were not being updated when resubmitted to DocuPhase (after initially being sent from DocuPhase to ScanDox)	Resolved
24532	Index Values	Index Values were not being cleared from the ScanDox Index Control after a fetched document was submitted back to DocuPhase.	
25931	Send to ScanDox	An issue on IE11 (with Windows 10, or Chrome) was causing a "Permission denied" error when using the Send to ScanDox () option.	

KNOWN ISSUES IN THIS RELEASE

Below is the only known issues in the **DocuPhase 6.1 Platform**.

REFERENCE NUMBER	AREA/COMPONENT/ELEMENT	ISSUE/REQUEST/REQUIREMENT	WORKAROUND
25763	AWQ/Search	In very limited circumstances (e.g., when too many results are returned), users are unable to search in their Advanced Work Queue.	This feature is being evaluated for redesign for a future release; in the meantime, please use the Advanced Search feature (rather than doing a simple search) in the AWQ.